

# **Robert B. Kennedy**

Pine Plains, NY 12567

## **Senior Technical Writer**

### **PROFESSIONAL EXPERIENCE**

#### **CONFIDENTIAL**

**Senior Technical Writer/ September 2017 – Present**

**Deutsche Bank Jersey City, NJ**

**Consultant/Senior Technical Writer November 2016 – August 2017**

**Scientific Design Little Ferry, NJ**

**Consultant/Senior Technical Writer/August 2016 – November 2016**

**Steelgate Intelligence Systems NYC, NY**

**Senior Technical Writer/March 2015 – July 2016**

**New York University NYC, NY**

**Consultant/Senior Technical Writer/June 2014 – March 2015**

**Time Warner, Inc. NYC, NY**

**Consultant/Senior Technical Writer/July 2013 – May 2014**

**PR Newswire Jersey City, NJ**

**Consultant/Senior Technical Writer/January 2010 - May 2013**

**DoITT (NYC Department of Information Technology & Telecommunications) NYC, NY**

**Consultant/Senior Technical Writer/August 2009-January 2010**

**Verizon Wireless Branchburg, NJ**

**Consultant/Senior Technical Writer/Aug 2008-Aug 2009**

**Associated Press (AP) Cranbury NJ**

**Consultant/ Senior Technical Writer/Jan 2008-Aug 2008**

**AllianceBernstein L.P. New York, NY**

**Consultant/ Senior Technical Writer/Jun 2007-Dec 2007**

**Mars Electronics (MEI) West Chester, PA**

**Consultant/Lead Technical Writer/Nov 2006- May 2007**

**Comcast Mt. Laurel, NJ**

**Consultant/Technical Content Manager/ Mar 2006- Nov 2006**

**Cendant (now Realogy) Mt. Laurel, NJ**

**Consultant/Technical Writer/Oct 2005- Mar 2006**

**ISD & Verifichi** Edison, NJ  
**Consultant/Business Analyst & Technical Writer/Jan 2005-Oct 2005**

**RBC Capital Markets** New York, NY  
**Consultant/Lead Technical Writer/Sep 2004-Dec 2004**

**PHPWebsite Manual** Virtual  
**Consultant/ Part-Time Technical Writer, Founder/Jan 2004-Jun 2006**

**JSTOR.ORG** Princeton, NJ  
**Consultant/Technical Writer/ Nov 2003-May 2004**

**Self-Employed** New Jersey & New York  
**Consultant/Technical Communications Writer/Jul 2001-Apr 2004**

**Radianz, Inc. (Now part of BT)** New York, NY  
**Consultant/Technical Writer/Jan 2001-Jun 2002**

**Dow Jones & Co., Inc.** South Brunswick, NJ  
**Consultant/ Technical Writer/Jul 2000-Jan 2001**

### **ACADEMIC EDUCATION**

**St. Joseph's University**, Philadelphia, PA, 1989  
**BA, English**

**Julius Maximilian University**, Germany, 1994  
**German Fluency Certificate**, (Required for admission to German Universities)

### **TECHNICAL EDUCATION**

**ITIL Foundations v3 Certified**, 2011

**ITIL Intermediate (Certified in 3 Areas)** 2012  
Service Operations, Continuous Improvement, Service Transition